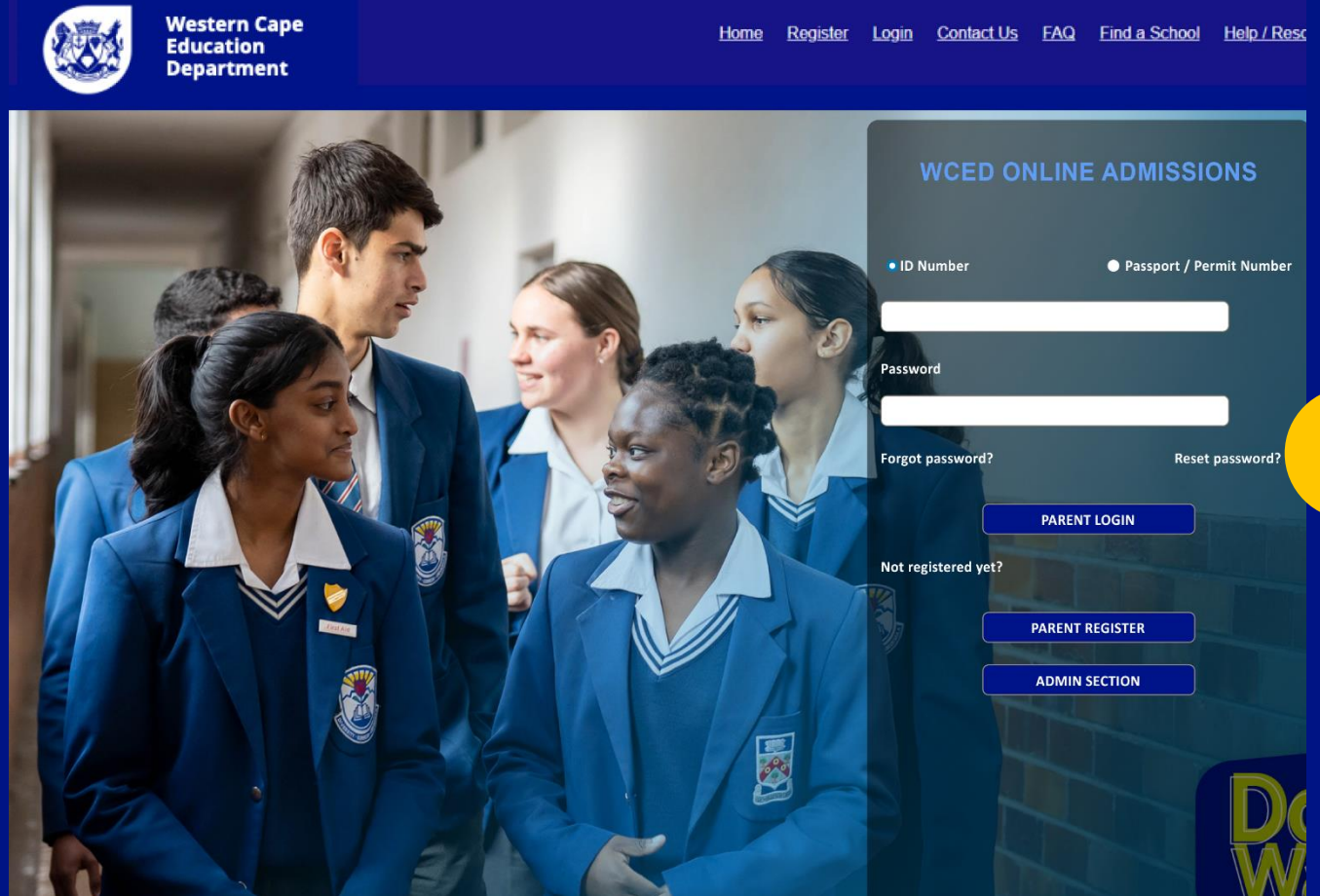


How to **RESET** your Password

1. Click on **RESET Password**.
2. Type in ID | Passport or Permit number.
3. Click on RESET.
4. Type in the OTP that is sent via SMS to your phone.
5. Click on VERIFY.
6. Create a new password and complete the Security information.
7. Click on Register.
8. Your password has been RESET. Log in using your new password.



How to **RESET** your Password

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RESET PASSWORD

Please enter your **ID / PASSPORT / PERMIT number** below to reset your password.

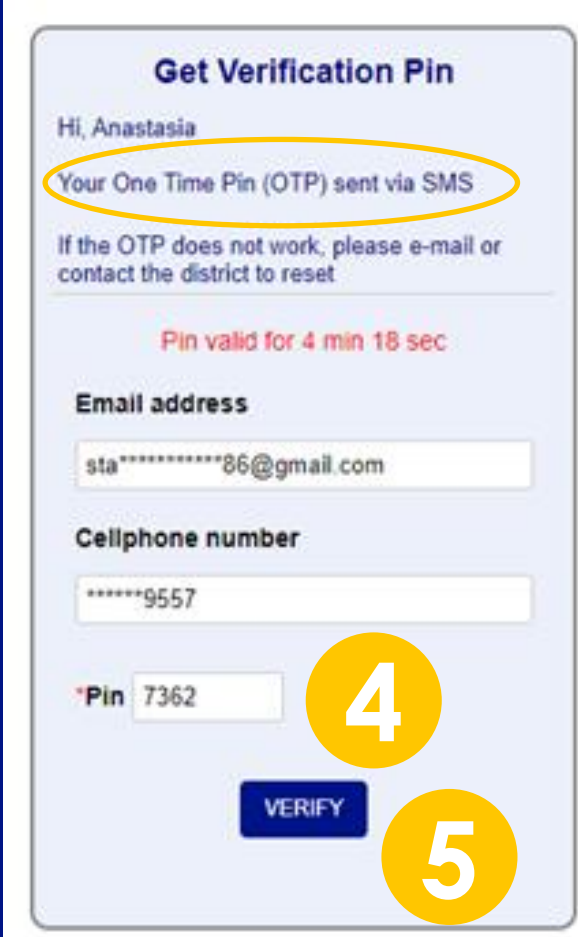
Fields marked with (*) are mandatory

ID / Passport / Permit Number

RESET

How to **RESET** your Password

1. Click on RESET Password.
2. Type in ID | Passport or Permit number.
3. Click on RESET.
4. Type in the **OTP** that is sent via SMS to your phone.
5. Click on **VERIFY**.
6. Create a new password and complete the Security information.
7. Click on Register.
8. Your password has been RESET. Log in using your new password.



The screenshot shows a 'Get Verification Pin' form. At the top, it says 'Hi, Anastasia' and 'Your One Time Pin (OTP) sent via SMS' is circled in yellow. Below that, it says 'If the OTP does not work, please e-mail or contact the district to reset'. A red message indicates 'Pin valid for 4 min 18 sec'. The form has fields for 'Email address' (sta*****86@gmail.com), 'Cellphone number' (*****9557), and 'Pin' (7362). A blue 'VERIFY' button is at the bottom. A yellow circle with the number '4' is next to the Pin field, and a yellow circle with the number '5' is next to the VERIFY button.

How to **RESET** your Password

1. Click on RESET Password.
2. Type in ID | Passport or Permit number.
3. Click on RESET.
4. Type in the OTP that is sent via SMS to your phone.
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6. Create a **new password** and complete the Security information.
7. Click on **Register**.
8. Your password has been RESET. Log in using your new password.



Western Cape
Education
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Security Information

Password must contain the following:

- ✓ To be a minimum of 6 and maximum of 12 characters in length
- ✓ To have at least a number
- ✓ A lowercase letter
- ✓ A capital(uppercase) letter
- ✓ A special character: ! @ \$ ^ * ?

*Password

*Confirm Password

*What is the name of your favourite childhood friend?



*What is your favourite season?

Autumn Winter Spring Summer

*What is your favourite colour?

Blue Red Green Black White Yellow Grey Gold Maroon Purple

REGISTER



Western Cape
Government

QUALITY EDUCATION

for every child | in every classroom | in every school in the province.

How to **RESET** your Password

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- 8. Your password has been RESET.
Log in using your new password.**

