

Inombolo yefayili: 24/2/1  
Isalathiso: 20241202-9012

INgcaciso eMfutshane yeCandelo le-eLearning: 0005/2024

Iya: KumaSekela Balawuli-Jikelele, kuBalawuli abaziiNtloko, kuBalawuli (kwaNdunkulu nakwii-ofisi zezithili), kwiiNtloko zoKunika iNkxaso kwiKharityhulam, kuBaphathi beeSekethe, kumaSekela eeNgcali zeMfundu eziziiNtloko, kuBaququzeleli be-FET ne-GET, kuBaququzeleli besiGaba esiSiseko, kuBacebisi ngeZifundo, kwiiNqununu nakootitshala bazo zonke izikolo zikarhulumente

**Isihloko: Ukukhuselwa kwezixhobo needivayisi ze-ICT ngethuba leholide yezikolo yangoDisemba**

1. Ithuba leholide yezikolo yangoDisemba lidume ngokuba lixesha aphi izikolo ziba sesichengeni sokuqhekezwa okanye sokonakaliswa. ICandelo le-eLearning licebisa izikolo ukuba zikuthatthele ingqalelo ukuqinisekisa ukuba izixhobo needivayisi ze-ICT zine-inishorensi (*insurance*) eyoneleyo nokuba ziwalasele namanyathelo okukhuselwa kwezixhobo needivayisi ze-ICT.
2. Ngoko ke, le ngcaciso imfutshane yeYokucebisa nokuhumbuza izikolo ngokuba ukukhuselwa kwezixhobo needivayisi ze-ICT ezikolweni ngethuba leholide yezikolo, kuya kunceda ukuqinisekisa ukuba izixhobo needivayisi ze-ICT zinokusetyenziswa ngokuqhubekekayo esikolweni ukuba zisemgangathweni.
3. Makuqwalaselwe la manyathelo okhuseleko ambalwa phambi kokuvalwa kwezikolo ukulungiselela iholide ngoDisemba:
  - Makuqinisekiswe ukuba i-inishorensi yesikolo (*school's insurance*) ayiphelewanga lixesha yaye ibonelela ngekhava (*cover*) eyoneleyo njengenyathelo lokulungiselela imini kaxakeka isikolo esinokuthembela kuyo ukulungiselela izixhobo needivayisi ze-ICT.
  - Makuqinisekiswe ukuba kwenziwa isistim eyi-backup system ukugcina iifayili okanye idatha enokonakaliseka kwisistim yakho (ukuba iisistim azizenzekeli ngokwazo ukusebenzisana kwinethiwekhi kwikhompyutha (*sync automatically to the cloud*)).

- liseva neeswitshi (servers and switches) akufuneki zicinywe yaye umbane kufuneka uhlale usebenza njengokuba zibekwe esweni ziisitim zeenkonzo ii-centralised services.
- Zonke iindawo ezinezihobo zekhompyutha ezisetyenziswayo (work stations) kufuneka zicinywe ngendlela efanelekileyo.
- Makukhuselwe izixhobo ekukhanyeni kwelanga okuza ngqo yaye mazikhuselwe kuthuli ngokuzigquma ngeekhava zokukhusela uthuli (dust covers) okanye izingxobo ezimnyama ezifanelekileyo.
- Makuvalwe ii-blinds/ikhethini (curtains) ukuzikhusela izixhobo needivayisi ze-ICT ekukhanyeni kwelanga okuza ngqo nokonakalisa izixhobo.
- Makuqinisekiswe ukuba iifesitile zivalwe ngokufanelekileyo okanye zitshixiwe ukuthintela ukungena kwesanti nothuli kwizixhobo needivayisi ze-ICT.
- Kwiindawo ezinobungozi ngokukhulu, izikolo zimele ukuthathela ingqalelo ukugcinwa kwezixhobo needivayisi ze-ICT kwisefu yesikolo okanye kwindawo elungiselelwe ukugcinwa kwezixhobo ngokukhuselekileyo.
- Kucelwa niqinisekise ukuba isistim ye-alam (alarm system) ilayitiwe yaye iyasebenza kakuhle phambi kokuba kuhanjwe esikolweni yaye ziyasebenza iiswitshi zeenkonzo zokubeka esweni i-alam (alarm monitoring) nezenkonzo zokhuseleko zamagosa anemipu (armed response).

**4.** Emva kwethuba leholide:

- Makubuyiselwe iiplagi zombane (electrical plugs) kwiisokethi eziseludongeni (wall sockets).
- Makuqinisekiswe ukuba inethiwекhi (network) isebenza ngokupheleleyo.
- Ukuba ayisebenzi, makufonelwe okanye makuthunyelwe umyalezo ngezi ndlela zilandelayo:
  - Kwi-SchoolsIT Service Desk: **021 834 4690**
  - Ku-WhatsApp (umyalezo obhaliweyo): **021 900 7123**
  - Nge-imeyili: [SchoolsIT.ServiceDesk@westerncape.gov.za](mailto:SchoolsIT.ServiceDesk@westerncape.gov.za)

**5.** Kucelwa nazise okuqulethwe yile ngcaciso imfutshane bonke abachaphazelekayo ukuze bakuthathele ingqalelo.

**ISAYINWE:** NGU-BJ LORISTON

**USEKELA MLAWULI-JIKELELE WEKHARITYHULAM NOLAWULO LOVAVANYO**

**UMHLA:** 2024-12-06