



Reference: 20190926-9662
File no.: 13/1/1
Enquiries: M Ludick

Examinations Administration Minute: 0012/2019

To: Deputy Directors-General, Chief Directors, Directors (Head Office and district offices), Deputy Directors, Chief Education Specialists, Heads: Curriculum Support, Heads: Management and Governance, Circuit Managers, Deputy Chief Education Specialists, Heads: SLES Coordination and Advice, Assessment and Examination Coordinators, Subject Advisers and Heads of institutions that prepare candidates for the National Senior Certificate examinations

Subject: Announcement of the October/November 2019 National Senior Certificate (NSC) examination results

1. To enable principals to make the necessary arrangements to collect and check the abovementioned results, the following **information and dates** are provided:
 - 1.1 The principal (or the delegated members of staff) can collect the NSC results from district offices on Wednesday, 08 January 2020 at 08:00.
 - 1.2 Principals (or their delegated members of staff) are given three hours to check the results for any omissions or obvious errors. These errors must be reported to the Directorate: Examinations Administration at telephone numbers 021 467 2975 / 2924 / 2934 / 2483.
 - 1.3 The results may be handed out to candidates at their respective schools and centres from 12:00 on Wednesday, 08 January 2020. The results will only be available at schools and on the Internet (<https://wcedonline.westerncape.gov.za>), and NOT at the Western Cape Education Department (WCED) Examination Client Service Centre.
 - 1.4 The WCED must be informed of the arrangements made by schools and centres for the collection of their results. Principals and centre managers are requested to complete the attached form (**Annexure A**) and send it to the relevant **district director** by 02 December 2019.

- 1.5 **Please note: No results may be made known to candidates and no information in this regard may be given to the press before 12:00 on 08 January 2020.**
- 1.6 Wednesday, 08 January 2020 at 12:00 Results are available on the WCED website:
<https://wcedonline.westerncape.gov.za>
Candidates will have to enter their **surname** and **identity number** in order to view their individual results on the WCED website. An examination information brochure (**Annexure B**) is attached to assist with possible queries.
- 1.7 Candidates must be advised to check that their full names and identity numbers are reflected correctly on their statement of results.
- 1.8 Result queries should be submitted for investigation within 30 days after the release of the results. Submit all result queries to ExamResults@westerncape.gov.za.
- 1.9 Thursday, 09 January 2020 at 06:00 Results are published in the press.
- 1.10 Thursday, 16 January 2020 at 10:00 NSC awards ceremony takes place at Leeuwenhof.
- 1.11 Monday, 20 January 2020 after 12:00 Statements of results not collected by schools/centres, will be posted to them by district offices.

2. **Re-marking and rechecking of NSC 2019 scripts**

- 2.1 Applications for re-marking and rechecking must **only** be submitted via the online platform at www.eservices.gov.za.
- 2.2 The closing date for re-marking applications is 22 January 2020.
- 2.3 The following fees are applicable per subject:
Re-marking: R112
Rechecking: R27
Viewing: R219
Learners at no-fee schools and learners with fee concessions are exempted.

3. **Applications for NSC supplementary examination – May/June 2020**

- 3.1 All candidates who were registered for the NSC 2019 examination and were absent for a part of the examination with a valid reason or who failed to achieve the outcome that they hoped for, may apply to write the NSC supplementary examination in May/June 2020.

- 3.2 Application forms will be available at schools offering the NSC, district offices, the WCED Examination Client Service Centre at Grand Central and on the WCED website.
- 3.3 The closing date for NSC May/June 2020 supplementary examination applications is 31 January 2020.
- 3.4 Any enquiries related to the NSC supplementary examination can be forwarded to ExamRegistrations@westerncape.gov.za.

4. Support and counselling for candidates who have not passed

- 4.1 It is of utmost importance that candidates who do not pass the examination are offered support and counselling. These candidates must be informed of the counselling services available. Counselling can be given at the school when candidates receive their results or, if applicable, at the relevant district office, where departmental staff will be available.
- 4.2 If a principal, centre manager or delegated member of staff refers a candidate to a district office, the candidate must be given the telephone number and address of the district office and the district office must be provided with the candidate's details.
- 4.3 As it often happens that candidates who need counselling do not voluntarily seek it, an appeal is made to schools and centres to be sensitive to the emotions of candidates whose expectations have not been realised.

5. Release of information to the media

The media will be interested in obtaining information from schools about candidates who have performed exceptionally well in the NSC examinations. Principals, centre managers or the delegated member of staff may provide such information and photographs to the media in consultation with parents.

SIGNED: T SINGH

ACTING DEPUTY DIRECTOR-GENERAL: CURRICULUM AND ASSESSMENT MANAGEMENT

DATE: 2019-11-06



Annexure A

COLLECTION OF EXAMINATION RESULTS

This page must be submitted to your district office. The contact details are provided below.

DISTRICT OFFICE	
SCHOOL	
CIRCUIT	
TELEPHONE NO. (INCLUDE THE CODE)	
PRINCIPAL	
TELEPHONE NO. DURING HOLIDAYS	
CELLPHONE NO.	

Please tick one of the following:

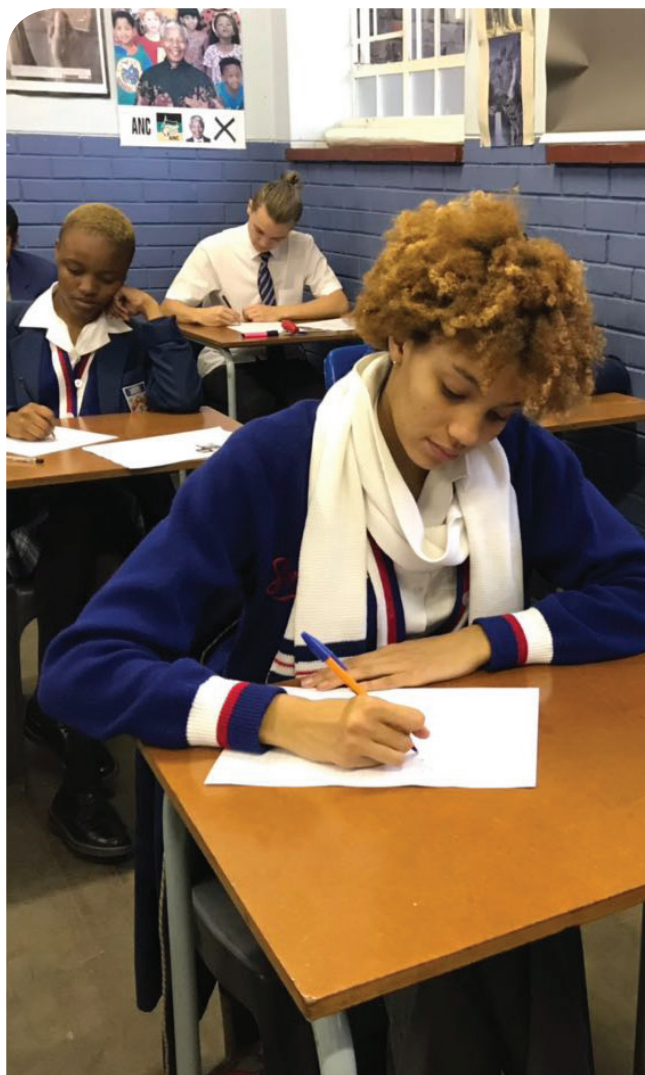
The results will not be collected from the district office.

The principal or senior staff member, whose details are provided below, will collect the results from the district office at 08:00. He/she is aware of the necessity for confidentiality and will provide proof of identity.

NAME	
RANK	
IDENTITY NUMBER	
TELEPHONE NO. DURING HOLIDAYS	
CELLPHONE NO.	
SPECIMEN SIGNATURE	

Contact details of the district offices

DISTRICT OFFICE	ASSESSMENT COORDINATOR	TELEPHONE NUMBER	EMAIL ADDRESS
Metro Central	Najoewa Awaldien	021 514 6970	Najoewa.Awaldien@westerncape.gov.za
Metro East	Geraldine Kirchner	021 900 7029	Geraldine.Kirchner@westerncape.gov.za
Metro North	Patrick Frans	021 983 3000	Patrick.Frans@westerncape.gov.za
Metro South	Riedewaan Charles	021 370 2000	Riedewaan.Charles@westerncape.gov.za
Overberg	Christopher Swartz	028 214 7300	Chris.Swartz@westerncape.gov.za
Eden/Central Karoo	Malcolm Damons	044 803 8302	Malcolm.Damons@westerncape.gov.za
West Coast	Safoora Gqotso	021 860 1569	Safoora.Gqotso@westerncape.gov.za
Cape Winelands	Ida Horne	023 348 0637	Ida.Horne@westerncape.gov.za



National Senior Certificate (NSC) Examination November 2019

IMPORTANT DATES:

- Release of results of 2019 NSC examination: The national Minister will announce the national and provincial results on Tuesday, **07 January 2020**, at **18h00**
- The Western Cape Education Department (WCED) will release the results of individuals at schools on Wednesday, **08 January 2020**, at **12h00**
- Results can be accessed via the WCED website: <https://www.wcedonline.gov.za> on **08 January at 12h00**
- Closing date for re-marking and rechecking: **22 January 2020**
- Closing date for registration of NSC May/June 2020 Supplementary examination: **31 January 2020** (Application forms will be available at schools and on the WCED website: <https://www.wcedonline.gov.za>)
- NSC May/June 2020 Supplementary examination: **Written from 29 April to 12 June 2020** (Final time table to be confirmed)
- Collect 2019 NSC examination certificates at schools: **June 2020**

CHECK YOUR PERSONAL DETAILS ON YOUR NSC STATEMENT OF RESULTS AND REQUEST CORRECTIONS WITHIN 21 DAYS AFTER THE RELEASE OF THE RESULTS

- Ensure that all names as per the identity document are included on the statement of results
- Check that the name(s) and surname are spelled correctly
- Check that the correct date of birth/identity number is printed on the results
- **Please note:** Administrative errors like these can be rectified within three months after the results have been released

If there are any errors on the results, contact Head Office with the following documents:

- (a) The current statement of results
- (b) A certified copy of the identity document
- (c) An affidavit, declaring that you are the rightful owner of the statement of results
- (d) Specify the error to be rectified
- (e) Complete the reissuing application form

Re-marking/Rechecking of scripts

Due Dates: 22 January 2020

Who qualifies?

- Candidates may apply for the rechecking or re-marking of their scripts if they feel that the marks allocated on the written papers are not a true reflection of their performance.
- A re-mark means that the original answer script is marked for a second time by a marker.
- A recheck of your script is a further check to ensure that all questions are duly marked and that all marks are correctly calculated.
- **What is an application for a viewing?**
Once you have received your results, AFTER rechecking and re-marking, you may apply to view your answer scripts. Apply to Christiaan.Klopper@westerncape.gov.za with proof of payment to view your answer scripts.

Payment

Re-marking = R112 (per subject)

Rechecking = R27 (per subject)

Viewing of scripts (only after re-marking and rechecking) = R219

Payments can be made by EFT or in the following Nedbank account at a Nedbank branch:

➤ Bank:	Nedbank
➤ Account name:	WCED
➤ Account type:	Current Account
➤ Account number:	1452 045 089
➤ Branch name:	NEDBANK CORPORATE
➤ Branch code:	145 209
➤ Deposit reference:	15 +ID Number

How do I apply to have my examination re-marked or rechecked?

- **No** hard copy applications for re-marking will be accepted.
- Apply for re-marking or rechecking by using the online registration services at: www.eservices.gov.za.
- **Note:** There is no re-marking for the Common Assessment Task (CAT) for Life Orientation.
- Please note that a new statement of results will only be issued if your subject results improve to a higher level or if your pass status changes.

Please note: Candidates who apply for re-marking/rechecking are advised to register for the May/June examination in case there is no improvement in their results.

NSC EXAMINATION PASS REQUIREMENTS

There are four pass levels:

1. Higher certificate
2. Diploma
3. Bachelor's degree pass (previously known as an exemption)
4. NSC examination certificates – Special Needs Education (SNE) pass.

The matric pass requirements for each of these levels are as follows:

Higher certificate pass requirements

- › Must obtain at least 40% in your Home Language
- › Must obtain at least 40% in three subjects
- › Must obtain at least 30% in three other subjects
- › Must obtain at least a 30% pass for LoLT
- › Must pass at least six out of seven subjects

Diploma pass requirements

- › Must obtain at least 40% in your Home Language
- › Must obtain at least 40% in three other subjects, excluding Life Orientation
- › Must obtain at least 30% in three other subjects
- › Must pass at least six out of seven subjects

With this pass requirement, you can apply to study for a diploma at a Technical and Vocational Education and Training (TVET) college or university of technology.

Bachelor's degree pass requirements

- › Must obtain at least 40% in your Home Language
- › Must obtain at least 50% in four subjects, excluding Life Orientation
- › Must obtain at least 30% in one other subject
- › Must pass at least six out of seven subjects

SNE pass requirements

- › Will obtain a NSC with an endorsement if learners comply with the following promotion requirements:
 - (a) 30% in the required official language at either Home Language or First Additional Language level;
 - (b) A minimum of 30% in four other subjects.

Please note: Candidates who offer a minimum of five subjects for the NSC with an endorsement must achieve at least 30% in all five subjects to obtain the NSC SNE endorsed certificate.

NB: All subjects, excluding Life Orientation, will be taken into consideration for the Diploma/Bachelor's degree pass requirements.

Candidates who failed to achieve a Diploma or Bachelor's status in their current examination sitting, can improve their pass status if they register and write the NSC supplementary examination in May/June 2020. Improved results can lead to a change in their pass status and a new certificate can be issued by Umalusi.

When achieving a Bachelor pass status, you can apply to study towards a degree at a university, university of technology, TVET College or any accredited higher learning institution.

Level system: What the grades mean

- › Level 7: 80–100% (Outstanding achievement)
- › Level 6: 70–79% (Meritorious achievement)
- › Level 5: 60–69% (Substantial achievement)
- › Level 4: 50–59% (Moderate achievement)
- › Level 3: 40–49% (Adequate achievement)

Which subjects are compulsory?

- › Home Language
- › First Additional Language
- › Mathematics or Mathematical Literacy
- › Life Orientation

You have to offer your language of learning and teaching (either English or Afrikaans) as one of your language subjects.

All school-based assessment (SBA) marks achieved from 2008 are valid, and learners repeating subjects therefore only need to rewrite the written papers.

REGISTRATION INFORMATION

Registration – June 2020 NSC supplementary examination

- › Hard copy applications must be submitted to the Examination Client Centre, Grand Central Building, Lower Parliament Street, Cape Town by 31 January 2020.

Enquiries:

Tel: 021-467 2974/2936/2914/2732/2990/2917/ 2909/2941

Email:

Examregistrations@westerncape.gov.za

The May/June 2020 NSC supplementary examination is open to all candidates who wrote the NSC November 2019 examination.

NB: An examination helpline is available for enquiries during the week from 07h30 to 16h00 at tel. no. (021) 467 2300 until 31 January 2020.

RESULTS CAN BE ACCESSED ONLINE AT <https://wcedonline.westerncape.gov.za> BY USING SURNAME, AND IDENTITY NUMBERS.